



job description

Job Title

Gaming Floor Manager, Full-Time

About Us

Frankston RSL is one of the leading RSL Club in Victoria and is the place to be for high quality food, wine, and entertainment. The Frankston RSL has over 15,000 members, 100 staff, and 85 gaming machines. The venue is newly renovated and underwent a comprehensive refurbishment in 2020. It also boasts 6 bars, 2 a busy a-l-carte restaurants 2 large function rooms and entertainment facilities.

About the Role

We are looking for Gaming Room Floor Manager to assist the Gaming Manager in ensuring that the daily operational aspects of the Gaming Room are carried out in an efficient and profitable manner. You will provide high quality assistance to both employees and customer across the venue. You will work collaboratively with upper management to ensure that operational facets of gaming are smooth and effective, and you will be required to undertake the responsibilities of the Gaming Manager in their absence.

Experience, Skills, Competencies and Professional Attributes:

- Hold RSA & RSG Certificates and a current Victorian Gaming License.
- Well versed in current gaming legislation and compliance
- Available for day and night shifts including weekends and public holidays
- An experienced team leader who can drive company culture
- Humble, down to earth, able to use initiative & show exceptional leadership skills
- Remains calm under pressure creating a collaborative and productive energy across the team
- Able to think on their feet, problem-solve on the run and be adaptable
- Highly organised and can maintain high consistency in service
- Willing to go the extra mile when needed demonstrating a strong work ethic
- Knowledge of IGT Systems and Microsoft Office Suite

Hours

This is a full-time role, and the successful candidate will be required to work a rotating roster including nights, public holidays and weekends.

Next Steps

If you think you have what it takes, please forward your resume to operations@frankstonrsl.com.au or drop them off in person at the venue.

183 Cranbourne Road, Frankston

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