

# 2017

## Frankston RSL Annual Report





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# OUR PEOPLE



Rob Morrison  
**GENERAL MANAGER**



Annemaree Kelly  
**OPERATIONS MANAGER**



Liesl New  
**ADMINISTRATION & IT  
MANAGER**



Lynda Leverington  
**FINANCE MANAGER**



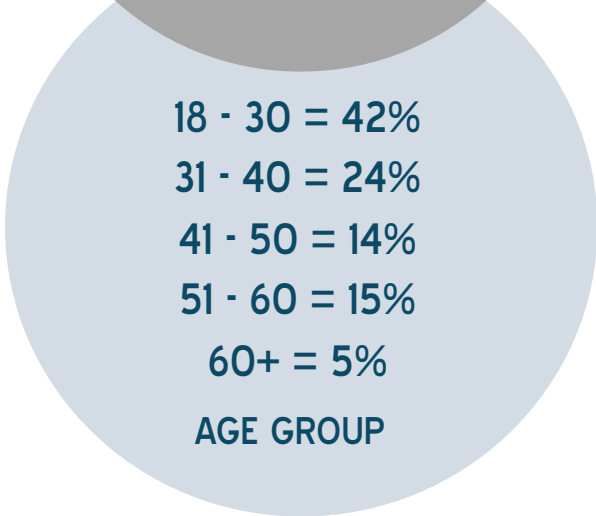
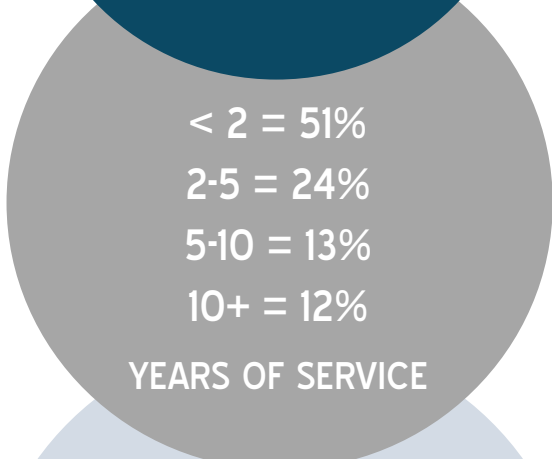
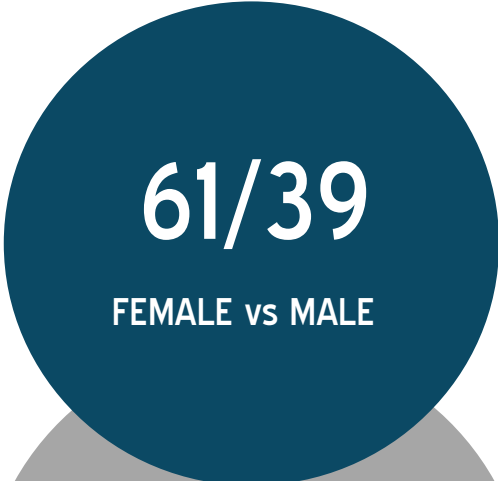
Jodie Armitage  
**BAR & GAMING  
MANAGER**



Nathan Tracy  
**EXECUTIVE CHEF**



Wendy Broks  
**FRONT OF HOUSE  
MANAGER**



We are committed to offering our team members a supportive, challenging and rewarding workplace that enables them to contribute and develop to their full potential.

# RSL COMMITTEE

In 2017, the Frankston RSL committee comprised of eight, following the AGM. However, due to private circumstances, two committee persons resigned and their positions will be filled at the 2018 AGM.



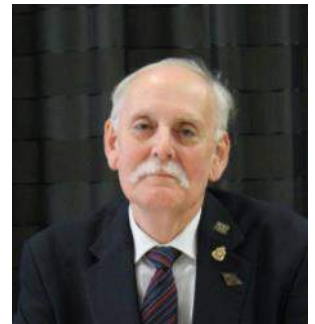
**KEVIN HILLIER**  
**PRESIDENT**  
 Retired  
 Finance & Development  
 Governance  
 Veterans Centre  
 Events  
 Joined 2008



**JOHN BARRY**  
**VICE PRESIDENT**  
 MFB Fire-Fighter  
 Governance  
 Community  
 Events  
 Volunteers  
 Joined 2015



**PETER BROMLEY**  
**TREASURER**  
 Retired  
 Finance & Development  
 Governance  
 Audit/Risk Management  
 Veterans Centre  
 Joined 2009



**BRENT CLYNE**  
**SECRETARY**  
 Retired  
 Finance & Development  
 Governance  
 Welfare Officer  
 Veterans Centre  
 Joined 2004



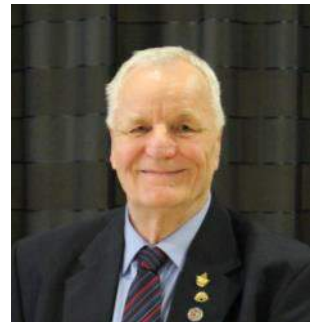
**BERNIE CONNELLY**  
**COMMITTEE**  
 Retired  
 Kindred Organisations  
 Bingo  
 Joined 2014



**LYN LYNCH**  
**COMMITTEE**  
 Laboratory Assistant  
 Community  
 Events  
 Joined 2014



**MARGARET GRAHAM**  
**COMMITTEE**  
 (retired position Sep '17)  
 Joined 2017



**ROB KEEVERS**  
**COMMITTEE**  
 (retired position Apr '17)  
 Joined 2010

# PRESIDENT'S REPORT



KEVIN HILLIER

It is an honour and privilege to present the 2017 report on the Frankston RSL Sub-Branch and wish members a prosperous and healthy 2018.

2017 saw the committee review our successful business and put in place proposals for future development and pre-planning for the renewal of our gaming licence in 2022. The committee have worked diligently in being up to date with current regulations required these days to maintain probity within the network. We were saddened to have two committee resign in the period, both for personal reasons. We are grateful that Margaret is able to continue to assist with appeals, and sorry that we don't see so much of Rob now that he has moved to the other side of the bay. Our loss but the Bellarine Peninsula's gain.

There have been no major developments within the business, which has allowed us to pay off debt and accrue some finances for the future, in order to access the new systems for gaming, post 2022. The government are continually bringing out changes to the gaming which we are required to keep abreast of for both now, and the future.

Our welfare activities are covered in another section of the Annual Report, however, we continue to develop new strategies to assist our veterans wherever we can. Our Service membership remains stable at around 1,500, even though we farewelled so many throughout the year. Our funeral practitioners are kept busy providing the RSL ritual at funerals in an endeavour to assist the bereaved with their grief.

There is a continual assessing of our welfare activities and the support provided. We continue to work closely with other ESO's, ANZAC House and the Department of Veterans Affairs. It is hoped there will be an announcement in coming months in regards to the new and improved activities at our Veterans Centre.

We continue to maintain close liaison with Vasey, and the residents at RSL Park, Frankston. This includes movie outings, Australia Day celebrations and welfare assistance as required.

In regards to our Commemoration activities, it is interesting to note that in 1937, 1,000 Frankston citizens attended the ANZAC Day service. Whilst prior to 2015, the Centenary of the ANZAC landings at Gallipoli, our numbers were dwindling at the then cenotaph at the corner of Davey and Young Streets. However, we have had, and continue to have, a great resurgence on this day and 2017 saw approximately 7,000 people attend the Dawn Service and a further 3,500 at the Commemorative March and Service. In addition, a slick 800 attended for lunch back at the club. We are forever grateful to Frankston City Council, SES, Cadets, Schools, St. Johns First Aid and Rotary for their continued support on these commemorative occasions.

We provide services at many locations during ANZAC and Remembrance Day periods which includes schools, sporting clubs and Aged care facilities. In 2017 we initiated 'live streaming' of our ANZAC Day services and this will continue again in 2018.

I congratulate members who have been rewarded for their untiring work within the veterans' community, and sincerely thank our many volunteers who give of their time to assist the committee in this service. In closing I would like to thank the committee and club members for their continued support throughout the year, and thanks to our many staff members who create a facility and work environment which is a joy to be involved with.

Kevin.



## MEETING ATTENDANCE REGISTER 2017

Attendance at the Executive and Committee Meetings, as well as AGM and SGM held during the year were as follows:

NAME	POSITION	EXECUTIVE	COMMITTEE	AGM	SGM
Kevin Hillier	President	11	10	1	1
John Barry	Vice President	10	10	1	-
Brent Clyne	Secretary	12	12	1	1
Peter Bromley	Treasurer	10	10	1	-
Robert Keevers	Committee	-	3	1	-
Bernie Connelly	Committee	-	12	-	1
Lyn Lynch	Committee	-	11	1	-
Margaret Graham	Committee	-	6	1	-

# GENERAL MANAGER'S REPORT



ROB MORRISON

2017 proved to be a year of consolidation, extensive planning, debt reduction and good corporate governance ensuring strong business continuity.

The year also saw the Frankston RSL grow and develop as a strong community asset, particularly in working with Local Government and advocacy groups, assisting in the continuance of strong economic growth in our region.

Another strong financial result across the breadth of our core business enabled us to dramatically reduce our debt and set the scene for the next development phase. Over the last twelve months the Committee and Management teams have conducted their annual Strategic Planning forums as well as many meetings with our Architects to plan and design the first stage of our next development.

As was stated in the 2016 Annual Report our core facilities needed to be upgraded and we promised something new and exciting would evolve from these discussions, which should take place late '18 early '19. The focus of the first development phase will be on extending our Food and Beverage offer, modernising the Gaming and Bar facilities, extending the reception and building a new main kitchen. Details on when we commence will be announced once we have the required permits, finance confirmed and the appointment of the builder.

## GAMING MACHINE PURCHASE - 2022

The current arrangement regarding the purchase of our machines and entitlements expires in August 2022, and to assist Hotels and Clubs with the post 2022 phase the State Government released details in late 2017 outlining the process that will be put in place. The present arrangement is for 10 years but the next one will be for a period of 20 years (August 2022 to August 2042) processed over two ten year periods.

The new cost of the entitlements, post 2022, were also released and we will be paying an increase of approx. 140% on our 82 entitlements which commenced on Feb 28<sup>th</sup> 2018. This increase will test our resources but the timing gives us plenty of opportunity to put the capital required aside.

During the announcements released by the Government it was also stated that a machine cap had been placed on the Frankston region which was effective immediately. This will prevent the purchase of any new machines into the Frankston area but still allows the shifting of machines within the area.

**“To sustain high performance in all areas of their operations, organisations must build the capacity to learn and above all, keep changing over time”.**



## MEMBERSHIP

In 2017, we introduced two major changes to our membership structure which affected both how you can pay and how you receive your renewal notice. On-line payment was introduced which many took advantage of and most importantly all notices were sent by email. We understand these changes have not pleased everybody, but with the technology now available, systems become more efficient and we know all will adjust eventually. If you are unsure never think twice about giving our wonderful staff a call to help clarify any issues you may have.

Due to our high number of members costs have moved our very popular Birthday Voucher from post to our RSL Rewards kiosk. You will not receive your card in the post this year and instead you will receive 2000 points (\$20) if you swipe the black kiosk with your membership card. You can then use those points with any purchase throughout the venue.

## COMMUNITY

As you will see in our Community section of this report our commitment to our wider community continues. What is particularly pleasing is the partnerships that are being formed and strengthened between our people and the people from the organisations we support. This is highlighted by the many commemorative services that are conducted by our Committee.

In 2017 Anzac Day services were conducted by our Netball, Basketball and Football organisations and Remembrance service by Frankston Cricket. This is a great way to spread the message of what our organisation is primarily focused on in the health and well-being of our veterans and their partners and the importance of their history.

## OUR PEOPLE

The five winners of our Staff Department of the Year awards we believe typify the high quality of staff that we have in our team. Their goal each day when they turn up to work is to give our members and guests an enjoyable experience they will remember and encourages them to return.

From these five wonderful employees Mata was selected as our Staff Member of the Year and she is a great example of our team, long serving, popular with members and her peers and above all always has the customer experience her main focus.

We are very blessed with the quality and commitment of our Senior team who continually strive to be better leaders, both individually and above all as a team. I take this opportunity to personally thank Annemaree, Liesl, Nathan, Lynda, Wendy and Jodie for another fantastic year. I would also like to thank all of their supervisors and team members for their loyalty and dedication in ensuring our business continues to deliver a quality experience.

Working closely with our Committee you get to observe how dedicated they are in ensuring that our RSL's affairs are conducted efficiently and effectively. I wish to congratulate President Kevin and all of his Committee on another very successful year both in our Sub Branch, and equally as important, in the broader Community

## CONCLUSION

When I commenced with the Frankston RSL, I stated then that our forward journey would be one of change and excitement for all members. Well many exciting changes have occurred but today we find ourselves again in need to address how we best move forward to meet the needs of our growing membership. 2018 will be the year of putting the ideas in place ready for development late '18 early '19.

Our Members will be kept informed through our normal communication channels as the plans are confirmed and look forward to your feedback.

Finally thank you all for the continued support and look forward to another great year.

Rob.

# HOW WE CREATE VALUES

## ‘BE GRACIOUS’

The Frankston RSL provides a unique experience for our veterans and members in a gracious manner

With over 120 people currently employed, looking after 15,019 members, there is a need for a harmonious culture that resonates through the total group to achieve the service excellence we desire.

Procedures have been put in place to ensure our values are front of mind in the selection, training, monitoring and exit of all our people.

Above all, we want our workplace to be a fun, rewarding and enjoyable place to be around.

## *OUR VISION*

- WE WILL TRY TO BE AT ALL TIMES:
- FIRST AND BEST AT EVERYTHING WE DO
- VIBRANT AND ACTIVE COMMUNITY HUB
- PROVIDE MODERN RELEVANT VETERAN CARE
- FINANCIALLY SECURE

## *OUR MISSION*

- PROVIDE GRACIOUS HOSPITALITY
- COMMUNICATE EFFECTIVELY AT ALL LEVELS
- DELIVER RELEVANT WELFARE
- POSITIVELY IMPACT OUR COMMUNITY

CULTURE

EXPERIENCE

SERVICE EXCELLENCE

# STAFF ACHIEVEMENTS

The end of 2017 saw six of our staff in the spotlight for outstanding work they have done for the RSL, noticed within our own club, and across the Victorian network.



Each year at our Christmas staff meeting, we acknowledge our wonderful staff with Department Member of the Year awards. Each winner is selected by their peers, and highlights their exceptional efforts throughout the year. The 2017 winners were:

- Bar & Gaming: Peter Shillabeer
- Front of House: Beth Nicholl
- Admin / Reception: Lynda Leverington
- Back of House: Kathy Dunlop
- Service Excellence: Mata Harawira-Tai

From these fantastic people, our Staff Member of the Year was selected and the very worthy winner was Mata Harawira-Tai. Mata has been with our club since 2007, and is very popular with all her peers and our members because of her lovely smile and ability to go that extra mile for members and guests.



In addition to Staff Member of the Year, each quarter Senior Management present an award to a staff member who has shown exceptional initiative and support above and beyond normal expectations. Kathy Dunlop was the worthy winner this quarter. Kathy stepped into the void when we lost our Head Chef and gave great support to Nathan in getting through all of the Christmas functions and meals.

Another significant award that was received was at the Victorian RSL Hall of Fame dinner on 18th November, 2017. Our very own Administration & IT Manager, Liesl New, received an Achievement and Recognition Award.

Liesl joined the Frankston RSL in 2011 and has been instrumental in creating new processes and structures that have impacted the whole of the venue. Her professionalism and awareness when dealing with anything IT or administration based, is an essential part of our business and her expertise in this area is a credit to her. We congratulate Liesl on receiving this prestigious award.



CLOCKWISE FROM TOP LEFT:  
Mata Harawira-Tai; Liesl New; Mata Harawira-Tai,  
Beth Nicholl, Peter Shillabeer, Kath Dunlop &  
Lynda Leverington

# MEMBERSHIP



Membership has gone online. 2017 saw a 12% increase in the number of members renewing via the RSL Rewards online payment system. We also switched our e-news platform and now use TalkBox, initiated by ANZAC House. This has proved to be a very useful tool in accessing all of our members in a streamline manner, via both email and SMS.



**15,019**

Total number of Frankston RSL members



Total number of Service members

**1,496**

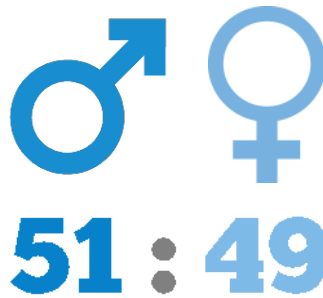
Number of free memberships given to our 85+ year Service members

**289**



**63**

Average age of members



**51 : 49**

Ratio of male to female members



Amount given away to our members in promotions in 2017

**\$375,000**

**18** Age of the youngest member



**99** Age of the oldest member

**455**

Number of Little Diggers Kids' Club members (achieved in 5 months)



# THE FUTURE OF FRANKSTON RSL

Committee and Management's 2017 Strategic Planning Seminars concentrated on what we needed our major focus to be with the first stage of future development. Together with our architects, the general layout is agreed and now the detail is being discussed and decided. There will be many phases with the plans, which should commence late 2018 to early 2019.

## 2018 CRACKED PEPPER UPGRADE

Cracked Pepper is due for a spruce-up and through 2018 you will see a new Pizzeria come to life and new furniture will gradually be introduced throughout the area.

The bar will then go through a change with a focus on quality whisky and gin, cocktails, craft beers and quality wines.

New strategies with the menu have started to be introduced, with a focus on high quality steaks being bought in from Cape Grim, Tasmania.

## MAJOR DEVELOPMENT 2018-19

Some of the great new options that are coming include:

- welcoming reception
- comfortable gaming experience
- additional food offers including a new cafe
- modern bar with lots of new offers
- entertainment with a difference

Above all, it will be a venue that will embrace future needs, whilst maintaining a lot of the now.



## CELEBRATING CENTENARY 2019

One hundred years in any business is a massive achievement, and we will be going all out to create some fantastic events to help members celebrate our 100th anniversary. A Centenary Committee has been meeting over the last 18 months, and there will be three major events taking place, plus many other celebrations. The major events in 2019 will be a Family Day in April, our Birthday month (week) in July, and a special Centenary Dinner in October. More details will follow.

# THERE IS NO SUCCESS WITHOUT HARD WORKING VOLUNTEERS



**TONY GRICE**  
Winner of the 2017  
Volunteer of the Year  
(pictured with 2016 Volunteer  
of the Year, Cheryl Myers)

Our 4th annual Volunteers Awards Dinner was held in May with the evening centred on the amazing work our volunteers within our organisation have done for us over the last 12 months. Over the course of the evening we recognised all the nominees for 2017 and concluded the night by announcing the 2017 Volunteer of the Year. We acknowledged, thanked, and congratulated all our nominees throughout the evening, all of which were very deserving. The overall winner for the award went to Tony Grice.



Frankston RSL Volunteer of the Year nominees  
Back L-R: Ashley Mason, Stan Stoneman,  
Paul Rowlands, Ron Stecum  
Front L-R: John Goulet, Tony Grice,  
Kaye Ruitenbeek

## VOLUNTEER OF THE YEAR - TONY GRICE

Tony has been an RSL Member since 1972 with both his parents at the British Sub-Branch in Malvern, at which he recalls selling ANZAC badges outside the old SEC building in the city from his mid-twenties. During his time at Frankston he has filled many positions of responsibility with both dedication and passion. These include Secretary of the Indoor Bowls Section, Committee Member, Welfare Officer, Funeral Practitioner, and member of the Veterans Centre Management Committee.

Tony is very involved in many other areas, including Facebook editor, contributor to MUFTI, memorabilia, and appeals. He can be relied upon when called to assist with providing equipment to those in need, in a quick and satisfactory manner. He is only too willing to assist, whether it be with appeals or even driving the golf buggy around the carpark as required. He is a regular at Bunnings sausage sizzles as chef and assistant, and hosts the weekly coffee morning for diggers.

Tony served with the Australian Army (NSS) National Service and did a full 'Tour of Duty' with both A & B Sqn, 3 CAV in 1970-71. He has a strong sense of devotion to all the RSL roles which he has, and continues to serve to this day. Congratulations Tony!

Here is a bit of information about the other Frankston RSL Volunteer of the Year nominees:

### PAUL ROWLANDS

Paul (Rollo) is a long-time member of the Frankston RSL of 47 years, and he formed the Footy Tipping Competition for the RSL back in 1989. He continues to run it today, as well as helping with the Saturday Horse Racing Syndicates.

### RON STECUM

Ron joined the Frankston RSL in 1988 and joined the snooker section at the same time. He has been instrumental in placing Frankston RSL on the map in the competitive arena again and again.

### STAN STONEMAN

Stan is the cheery face of Monday Bingo. Approximately eight years ago Stan volunteered to take over as our regular Bingo volunteer, and he has been here on most Mondays ever since to set up and assist in the running of our Monday Bingo Sessions.

### KAYE RUITENBEEK

Kaye is the current President of the Frankston RSL Women's Auxiliary Section, and she has had continuous service with them for 23 years.

### ASHLEY MASON & JOHN GOULLET

Ashley and John join forces twice a year for the Frankston RSL at Bunnings and sell Poppies and ANZAC badges for two weeks straight.

**“NO ACT OF KINDNESS, NO MATTER  
HOW SMALL, IS EVER WASTED”**

# TREASURER'S REPORT



PETER BROMLEY

We have had another favourable Trading year with consistent sales in Bar and Catering and good growth in Poker Machines income.

I have the honour of reporting once again on the financial status of the Frankston RSL Sub-Branch.

We have had another favourable Trading year with consistent Sales in Bar and Catering and good growth in Poker Machines income. Unfortunately increases in Cost of Sales and Overheads have reduced our forecasted profit.

The main aim for the year has been to fulfil our obligation in payment of our poker machine entitlement due in 2017 and to set aside funds for our ANZ loan accounts. Existing loan accounts will be paid out in 2018-19 and the Frankston RSL Sub-Branch will be debt free.

We have already started accumulating funds for our 2022-2032 entitlements and for the purchase of our poker machines as per State Government terms.

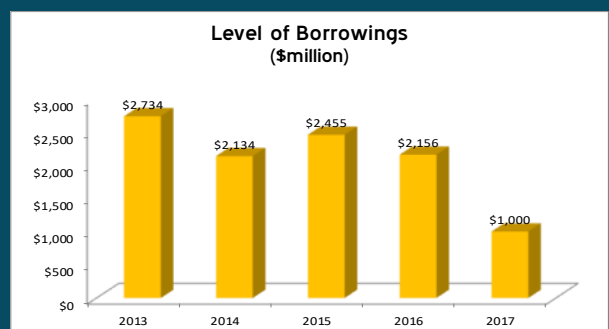
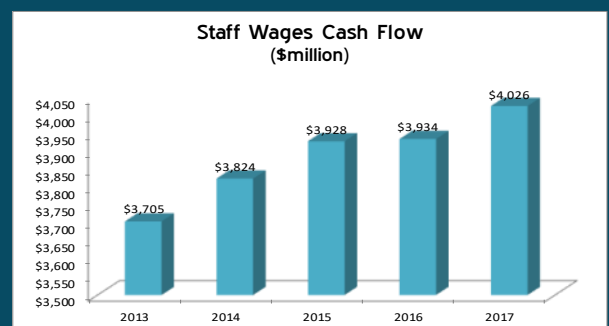
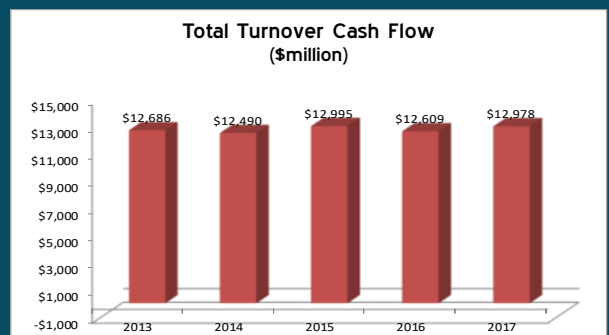
Finance has also been set aside for the manager's new car and a new Welfare Bus. Both vehicles will be paid for in cash from our reserves.

During the year, all assets were reviewed and smaller items under \$500 were written off in line with recommendations from our auditors.

The Frankston RSL is in a very strong financial situation, and with another solid year in 2018 will be in a position for future development of the club.

Peter Bromley F.I.P.A  
Treasurer

## FINANCIAL RESULTS AT A GLANCE





# FINANCIAL REPORT

FRANKSTON R.S.L. SUB-BRANCH  
A.B.N 12 643 054 953  
COMMITTEE'S REPORT

COMMITTEE'S REPORT  
31 DECEMBER 2017

Your Committee members submit the financial statements of the Frankston R.S.L. Sub Branch Inc. (the Association) for the financial period ended 31 December 2017.

## COMMITTEE MEMBERS

The names of the Committee members at the date of this report and during the year were:

Kevin Hillier	(President)	Brent Clyne	(Secretary)
Peter Bromley	(Treasurer)	Bernie Connelly	
Lyn Lynch		John Barry	(Vice President)
Margaret Graham	(Resigned 13/09/17)	Robert Keevers	(Resigned 19/03/17)

## PRINCIPAL ACTIVITIES

The role and objective of the Association during the financial year were to serve the interests of its members, veterans, the ex-service community and members of the Australian Defence Force. Principal activities to help achieve and fund the objectives include providing welfare, sub sporting sections clubs, bistro and bar trading and gaming activities.

## SIGNIFICANT CHANGES

No significant changes in the state of affairs of the Association occurred during the financial year.

## OPERATING RESULT

The profit for the year amounted to \$122,862 (2016: loss \$97,427).

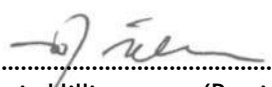
## COMMITTEE'S STATEMENT

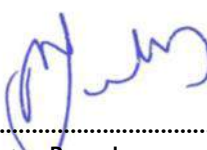
The Committee have determined that the Association is a reporting entity and that it is required to prepare general-purpose financial statements in line with Australian Accounting Standards – Reduced Disclosure Requirements and the *Australian Charities and Not for Profits Commission Regulation 2013*.

In the opinion of the Committee:

1. The financial statements and notes are in accordance with the *Associations Incorporation Reform Act 2012* and *Australian Charities and Not-for-Profits Commission Act 2012*, and:
  - a. Give a true and fair view of the financial position of the Association as at 31 December 2017 and the results of the Association for the period ended on that date.
  - b. Complying with Australian Accounting Standards – Reduced Disclosure Requirements and the *Australian Charities and Not for Profits Commission Regulation 2013*;
2. There are reasonable grounds to believe that the Association will be able to pay its debts as and when they become due and payable.

Signed in accordance with a resolution of the Members of the Committee.

  
.....  
Kevin Hillier (President)

  
.....  
Peter Bromley (Treasurer)

Dated this 20<sup>TH</sup> day of February 2018

# FINANCIAL REPORT

FRANKSTON R.S.L. SUB-BRANCH

ABN 12 643 054 953

STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME  
FOR THE YEAR ENDED 31 DECEMBER 2017

	NOTE	2017 \$	2016 \$
<b>CONTINUING OPERATIONS</b>			
Profit / (Loss) from the Sub Branch		(4,088,776)	(4,212,746)
Profit / (Loss) from the Bar Trading		776,663	943,813
Profit / (Loss) from the Catering / Dining Room Trading		(37,964)	(123,735)
Profit / (Loss) from the Gaming Activities		3,751,374	3,585,431
Profit / (Loss) from the Welfare & Community Activities		(278,435)	(290,190)
<b>PROFIT / (LOSS) FROM CONTINUING OPERATIONS BEFORE INCOME TAX</b>	<b>2</b>	<b>122,862</b>	<b>(97,427)</b>
Income Tax Expense		-	-
<b>PROFIT / (LOSS) FROM CONTINUING OPERATIONS AFTER INCOME TAX</b>		<b>122,862</b>	<b>(97,427)</b>
<b>Other Comprehensive Income</b>			
Items that may be reclassified subsequently to profit or loss		-	-
Items that will not be reclassified subsequently to profit or loss		-	-
<b>TOTAL COMPREHENSIVE INCOME</b>		<b>122,862</b>	<b>(97,427)</b>

# FINANCIAL REPORT

FRANKSTON R.S.L. SUB-BRANCH

ABN 12 643 054 953

STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME  
FOR THE YEAR ENDED 31 DECEMBER 2017

	NOTE	2017 \$	2016 \$
<b>CURRENT ASSETS</b>			
Cash and Cash Equivalents	3	1,557,833	1,472,966
Inventories	4	102,381	99,225
Prepayments		102,710	122,514
Trade and Other Receivables	5	85,673	94,332
Loan - Frankston R.S.L. Sub Branch			
Memorial Hall (Building) Patriotic Fund		1,698,801	1,700,794
<b>TOTAL CURRENT ASSETS</b>		<u>3,547,398</u>	<u>3,489,831</u>
<b>NON CURRENT ASSETS</b>			
Gaming Machine Entitlements	6	821,139	997,107
<b>TOTAL NON CURRENT ASSETS</b>		<u>821,139</u>	<u>997,107</u>
<b>TOTAL ASSETS</b>		<u>4,368,537</u>	<u>4,486,938</u>
<b>CURRENT LIABILITIES</b>			
GST Payable		260,679	255,322
Provision for Holiday Pay		191,447	229,908
Provision for Long Service Leave		244,800	215,343
Subscriptions & Capitation Fees in Advance		124,565	118,806
Trade and Other Payables	7	644,247	893,099
<b>TOTAL CURRENT LIABILITIES</b>		<u>1,465,738</u>	<u>1,712,478</u>
<b>NON CURRENT LIABILITIES</b>			
Provision for Long Service Leave		22,924	17,447
<b>TOTAL NONCURRENT LIABILITIES</b>		<u>22,924</u>	<u>17,447</u>
<b>TOTAL LIABILITIES</b>		<u>1,488,662</u>	<u>1,729,925</u>
<b>NET ASSETS</b>		<u>2,879,875</u>	<u>2,757,013</u>
<b>EQUITY</b>			
Balance at Beginning of Year		2,757,013	2,854,440
Net Profit / (Loss) for Year After Income Tax		122,862	(97,427)
<b>TOTAL EQUITY</b>		<u>2,879,875</u>	<u>2,757,013</u>

# FINANCIAL REPORT

FRANKSTON R.S.L. SUB-BRANCH

ABN 12 643 054 953

STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 31 DECEMBER 2017

	NOTE	2017 \$	2016 \$
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>			
Receipts from Operations		17,974,186	17,573,526
Payments - Suppliers & Employees		(17,891,962)	(17,824,909)
Interest Received		650	1,999
<b>NET CASH PROVIDED BY / (USED IN) OPERATING ACTIVITIES</b>	<b>14</b>	82,874	(249,384)
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>			
Proceeds from Borrowings		1,993	13,902
<b>NET CASH PROVIDED BY FINANCING ACTIVITIES</b>		1,993	13,902
Net Increase in Cash Held		84,867	(235,482)
Cash at the beginning of the year		1,472,966	1,708,448
<b>CASH AT THE END OF THE YEAR</b>	<b>13</b>	1,557,833	1,472,966

# FINANCIAL REPORT

FRANKSTON R.S.L. SUB-BRANCH

ABN 12 643 054 953

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2017

	2017	2016
	\$	\$
<b>NOTE 2 - PROFIT FOR THE YEAR</b>		
<b>INCOME</b>		
Bar	2,941,524	2,951,596
Catering / Dining Room	4,049,588	4,029,328
Gaming	8,594,963	8,250,959
Welfare	23,367	12,996
Bingo / Raffles	96,705	92,100
Donations	10,331	10,065
Commissions	114,481	114,891
Entertainment	117,502	118,133
Interest Received	473	2,070
Sporting Sections	87,684	112,456
Subscriptions	275,600	298,370
Sundry	156,832	149,820
<b>TOTAL INCOME</b>	<u>16,469,050</u>	<u>16,142,784</u>
<b>EXPENSES</b>		
Cost of Sales	7,148,102	6,909,632
Audit Fees	25,300	25,205
Rental Expenses	1,680,000	1,560,000
Wages	4,054,160	4,037,228
Other Expenses	3,438,626	3,708,146
<b>TOTAL EXPENSES</b>	<u>16,346,188</u>	<u>16,240,211</u>
<b>NET INCOME</b>	<u>122,862</u>	<u>(97,427)</u>

## NOTE 3 - CASH AND CASH EQUIVALENTS

Cash at Bank	1,287,633	1,225,565
Cash at Bank for Social Organisations	28,371	21,890
Cash on Hand	241,829	225,511
	<u>1,557,833</u>	<u>1,472,966</u>

# FINANCIAL REPORT

FRANKSTON R.S.L. SUB-BRANCH

ABN 12 643 054 953

DETAILED INCOME STATEMENT FOR THE SUB BRANCH FOR THE YEAR ENDED 31 DECEMBER 2017

	NOTE	2017 \$	2016 \$
<b>INCOME</b>			
Bingo Income		47,286	51,602
Commissions		66,560	52,118
Donations		10,331	10,065
Interest Received		473	2,070
R.S.L. Merchandise		2,402	2,583
Raffles		49,419	40,498
Room Hire		108,664	89,818
Social Events		117,502	118,133
Sporting Income		87,684	112,456
Subscriptions & Nomination Fees		275,600	298,370
Sundry Income		45,766	57,419
Tab Commission		47,921	62,773
<b>TOTAL INCOME</b>		859,608	897,905
<b>LESS COST OF GOODS SOLD</b>			
Cost of Goods Sold		30,884	31,881
<b>GROSS PROFIT</b>		828,724	866,024
<b>EXPENSES</b>			
Advertising		16,771	12,721
Amortisation of Gaming Entitlements		175,968	175,968
Anzac Day Costs		22	3,279
Auditors Remuneration		25,300	25,205
Bands		112,203	110,696
Bank Fees		57,326	50,350
Bar & TAB Expenses		9,971	8,220
Bingo Expenses		23,455	21,694
Capitations		22,099	22,753
Catering Expenses		84,677	79,478
Cleaning		242,232	233,318
Committee Expenses		34,593	47,897

# FINANCIAL REPORT

FRANKSTON R.S.L. SUB-BRANCH

ABN 12 643 054 953

DETAILED INCOME STATEMENT FOR THE SUB BRANCH FOR THE YEAR ENDED 31 DECEMBER 2017

	NOTE	2017	2016
		\$	\$
Computer Expenses		37,453	36,674
Conference Expenses		14,912	13,225
Consulting Fees		1,200	3,413
Consumables Expense		13,645	21,176
Donations		52,346	373,719
Flowers and Wreaths		3,061	3,188
Fringe Benefits Tax Expense		3,411	2,921
Gaming Equipment Expenses		4	-
Hire & Rental Charges		10,552	10,469
Insurance		58,443	49,484
Keno Expenses		-	(14)
Laundry Expense		11,348	9,230
Legal Fees		-	495
Managers Expenses		592	-
Member Benefits		139,112	134,240
Membership		1,250	1,500
Motor Running Costs		3,966	2,889
Payroll Tax		33,646	33,826
Permits & License Expenses		15,436	12,002
Postage		8,334	10,178
Printing & Stationery		52,614	67,177
Promotions General		96,387	92,616
Rent - Frankston R.S.L. Memorial Hall			
(Building) Patriotic Fund		1,680,000	1,560,000
Repairs & Maintenance		180,391	164,695
Room Hire Donations		37,773	33,364
Security Monitoring		78,379	77,621
Small Tools Expense		122	726
Sporting Costs - Other		139,569	209,497
Staff Amenities		69,517	74,856
Staff Meal and Drinks		2,396	5,439
Staff Training		15,451	30,166
Subscriptions		11,227	417
Subsidised Meals		2,638	1,280

# FINANCIAL REPORT

FRANKSTON R.S.L. SUB-BRANCH

ABN 12 643 054 953

DETAILED INCOME STATEMENT FOR THE SUB BRANCH FOR THE YEAR ENDED 31 DECEMBER 2017

	NOTE	2017	2016
		\$	\$
Sundry Expenses		56,751	44,735
Sundry Purchases		2,154	90
Superannuation		68,729	67,524
Travel		2,459	2,229
Utilities		418,122	337,877
Volunteer Expenses		2,581	3,113
Wages - Employee Provisions Increase		32,968	51,511
Wages and Salaries		738,825	724,236
Welfare Bus Expenses		-	179
Work Cover Insurance		15,119	19,228
<b>TOTAL EXPENSES</b>		<u>4,917,500</u>	<u>5,078,770</u>
<b>NET INCOME / (LOSS) BEFORE INCOME TAX</b>		<u>(4,088,776)</u>	<u>(4,212,746)</u>
<b>INCOME TAX EXPENSE</b>		-	-
<b>NET INCOME / (LOSS) FOR THE YEAR AFTER INCOME TAX</b>		<u>(4,088,776)</u>	<u>(4,212,746)</u>



# FINANCIAL REPORT

FRANKSTON R.S.L. SUB-BRANCH

ABN 12 643 054 953

DETAILED INCOME STATEMENT FOR BAR TRADING FOR THE YEAR ENDED 31 DECEMBER 2017

	NOTE	2017	2016
		\$	\$
<b>INCOME</b>			
Commissions		2,126	985
Interest Received		51	30
Room Hire		818	364
Sales		2,938,529	2,948,211
Sundry Income		-	2,006
<b>TOTAL INCOME</b>		<u>2,941,524</u>	<u>2,951,596</u>
<b>LESS COST OF GOODS SOLD</b>			
Cost of Goods Sold		1,210,040	1,141,325
<b>GROSS PROFIT</b>		<u>1,731,484</u>	<u>1,810,271</u>
<b>EXPENSES</b>			
Bar & TAB Expenses		5,168	3,899
Catering Expenses		4,341	7,691
Cleaning		1,064	1,098
Consumables Expense		-	54
Donations		72	-
Hire & Rental Charges		-	445
Keno Expenses		8,353	7,771
Laundry Expense		9,872	9,121
Payroll Tax		35,128	33,455
Printing & Stationery		16	-
Promotions General		293	187
Repairs & Maintenance		3,782	3,749
Room Hire Donations		-	182
Sporting Costs - Other		-	10
Staff Amenities		-	480
Staff Training		991	1,951
Sundry Expenses		12,004	11,440
Superannuation		74,443	66,782
Wages - Employee Provisions Increase		(14,423)	3,881
Wages and Salaries		799,959	696,562
Work Cover Insurance		13,758	17,700
<b>TOTAL EXPENSES</b>		<u>954,821</u>	<u>866,458</u>
<b>NET INCOME / (LOSS) BEFORE INCOME TAX</b>		<u>776,663</u>	<u>943,813</u>
<b>INCOME TAX EXPENSE</b>		-	-
<b>NET INCOME / (LOSS) FOR THE YEAR AFTER INCOME TAX</b>		<u>776,663</u>	<u>943,813</u>

# FINANCIAL REPORT

FRANKSTON R.S.L. SUB-BRANCH

ABN 12 643 054 953

DETAILED INCOME STATEMENT FOR TRADING CATERING DINING ROOM TRADING  
FOR THE YEAR ENDED 31 DECEMBER 2017

	NOTE	2017 \$	2016 \$
<b>INCOME</b>			
Interest Received		4	-
Room Hire		182	818
Sales		4,028,044	4,026,081
Social Events		2,405	-
Sundry Income		18,953	2,429
<b>TOTAL INCOME</b>		<u>4,049,588</u>	<u>4,029,328</u>
<b>LESS COST OF GOODS SOLD</b>			
Cost of Goods Sold		1,753,858	1,738,851
<b>GROSS PROFIT</b>		<u>2,295,730</u>	<u>2,290,477</u>
<b>EXPENSES</b>			
Advertising		1,683	-
Catering Expenses		22,721	26,417
Cleaning		124,263	117,349
Consumables Expense		-	164
Donations		-	2,540
Flowers and Wreaths		264	301
Hire & Rental Charges		3,300	3,240
Payroll Tax		85,036	87,355
Printing & Stationery		-	518
Promotions General		317	1,469
Repairs & Maintenance		14,357	7,279
Small Tools Expense		46,044	49,340
Sporting Costs - Other		1,459	369
Staff Amenities		-	49
Staff Training		3,544	1,160
Subsidised Meals		-	423
Sundry Expenses		-	112
Superannuation		170,846	174,282
Wages - Employee Provisions Increase		(17,091)	26,738
Wages and Salaries		1,836,911	1,867,524
Work Cover Insurance		40,040	47,583
<b>TOTAL EXPENSES</b>		<u>2,333,694</u>	<u>2,414,212</u>
<b>NET INCOME / (LOSS) BEFORE INCOME TAX</b>		<u>(37,964)</u>	<u>(123,735)</u>
<b>INCOME TAX EXPENSE</b>		-	-
<b>NET INCOME / (LOSS) FOR THE YEAR AFTER INCOME TAX</b>		<u>(37,964)</u>	<u>(123,735)</u>

# FINANCIAL REPORT

FRANKSTON R.S.L. SUB-BRANCH  
 ABN 12 643 054 953  
 DETAILED INCOME STATEMENT FOR GAMING ACTIVITIES  
 FOR THE YEAR ENDED 31 DECEMBER 2017

	NOTE	2017	2016
		\$	\$
<b>INCOME</b>			
Commissions		70	5,097
Interest Received		122	(101)
Keno Commission		152,979	102,017
Sales		8,435,663	8,146,004
Subscriptions & Nomination Fees		(27)	-
Sundry Income		6,156	(2,058)
<b>TOTAL INCOME</b>		<u>8,594,963</u>	<u>8,250,959</u>
<b>LESS COST OF GOODS SOLD</b>			
Cost of Goods Sold		4,153,320	3,997,575
<b>GROSS PROFIT</b>		<u>4,441,643</u>	<u>4,253,384</u>
<b>EXPENSES</b>			
Advertising		1,401	-
Bank Fees		(2)	-
Capitations		32,094	35,323
Cash Variance		281	83
Cleaning		5	-
Computer Expenses		172	166
Gaming Equipment Expenses		22,897	22,809
Hire & Rental Charges		1,183	-
Payroll Tax		24,033	24,162
Permits & License Expenses		24	-
Postage		12	-
Printing & Stationery		2,904	1,240
Promotions General		13,294	4,606
Repairs & Maintenance		1,897	-
Sporting Costs - Other		17	969
Staff Amenities		569	-
Staff Training		6,555	390
Sundry Expenses		84	-
Superannuation		49,092	48,231
Utilities		182	-
Wages - Employee Provisions Increase		(4,957)	(9,487)
Wages and Salaries		527,732	526,678
Work Cover Insurance		10,800	12,783
<b>TOTAL EXPENSES</b>		<u>690,269</u>	<u>667,953</u>
<b>NET INCOME / (LOSS) BEFORE INCOME TAX</b>		<u>3,751,374</u>	<u>3,585,431</u>
<b>INCOME TAX EXPENSE</b>		-	-
<b>NET INCOME / (LOSS) FOR THE YEAR AFTER INCOME TAX</b>		<u>3,751,374</u>	<u>3,585,431</u>

# FINANCIAL REPORT

FRANKSTON R.S.L. SUB-BRANCH

ABN 12 643 054 953

DETAILED INCOME STATEMENT FOR WELFARE & COMMUNITY ACTIVITIES  
FOR THE YEAR ENDED 31 DECEMBER 2017

	NOTE	2017	2016
		\$	\$
<b>INCOME</b>			
Donations		9,301	1,624
Room Hire		409	(182)
Sundry Income		13,657	11,554
<b>TOTAL INCOME</b>		<u>23,367</u>	<u>12,996</u>
<b>EXPENSES</b>			
Aged Care		-	137
Anzac Day Costs		27,496	21,605
Conference Expenses		-	538
Donations		2,150	23,250
Payroll Tax		7,025	7,063
Printing & Stationery		104	3,687
Room Hire Donations		25,091	24,318
Sponsorship		500	500
Staff Amenities		794	208
Subsidised Meals		30,944	23,671
Sundry Expenses		23,373	16,204
Superannuation		14,350	14,098
Telephone - Welfare Committee		3,197	2,899
Travel		42	-
Veterans Entertainment		90	82
Volunteer Expenses		5,881	7,878
Wages - Employee Provisions Increase		(24)	25
Wages and Salaries		154,260	149,560
Welfare Bus Expenses		3,716	3,952
Work Cover Insurance		2,813	3,511
<b>TOTAL EXPENSES</b>		<u>301,802</u>	<u>303,186</u>
<b>NET INCOME / (LOSS) BEFORE INCOME TAX</b>		<u>(278,435)</u>	<u>(290,190)</u>
<b>INCOME TAX EXPENSE</b>		-	-
<b>NET INCOME / (LOSS) FOR THE YEAR AFTER INCOME TAX</b>		<u>(278,435)</u>	<u>(290,190)</u>

# FINANCIAL REPORT

FRANKSTON R.S.L. SUB-BRANCH  
 BUILDING PATRIOTIC FUND ABN 69 737 849 266  
 STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME  
 FOR THE YEAR ENDED 31 DECEMBER 2017

	NOTE	2017 \$	2016 \$
<b>INCOME</b>			
Interest Received		399	900
Rent Received - Sub Branch		1,680,000	1,560,000
<b>TOTAL INCOME</b>		<u>1,680,399</u>	<u>1,560,900</u>
<b>EXPENDITURE</b>			
Audit Fees		4,350	4,300
Bank Fees & Duties		35,433	42,033
Depreciation - Building		276,517	266,984
Depreciation - PP&E		344,528	331,125
Interest Bank Loan		50,637	91,495
(Gain) / Loss on Sale of Assets (Net)		-	12,217
Sundry		( 33 )	232
<b>TOTAL EXPENDITURE</b>		<u>711,432</u>	<u>748,386</u>
<b>PROFIT FROM CONTINUING OPERATIONS BEFORE INCOME TAX</b>		<u>968,967</u>	<u>812,514</u>
Income Tax Expense		-	-
<b>PROFIT FROM CONTINUING OPERATIONS AFTER INCOME TAX</b>		<u>968,967</u>	<u>812,514</u>
<b>Other Comprehensive Income</b>			
Items that may be reclassified subsequently to profit or loss		-	-
Items that will not be reclassified subsequently to profit or loss		-	-
<b>TOTAL COMPREHENSIVE INCOME</b>		<u>968,967</u>	<u>812,514</u>

# FINANCIAL REPORT

FRANKSTON R.S.L. SUB-BRANCH  
BUILDING PATRIOTIC FUND ABN 69 737 849 266  
STATEMENT OF FINANCIAL POSITION  
AS AT 31 DECEMBER 2017

	NOTE	2017 \$	2016 \$
<b>CURRENT ASSETS</b>			
Cash and Cash Equivalents	2	498,060	678,349
Other Assets		4,350	1,000
<b>TOTAL CURRENT ASSETS</b>		<u>502,410</u>	<u>679,349</u>
<b>NON-CURRENT ASSETS</b>			
Property, Plant and Equipment	3	11,067,515	11,495,727
<b>TOTAL NON-CURRENT ASSETS</b>		<u>11,067,515</u>	<u>11,495,727</u>
<b>TOTAL ASSETS</b>		<u>11,569,925</u>	<u>12,175,076</u>
<b>CURRENT LIABILITIES</b>			
Trade and Other Payables	5	59,653	476,005
Borrowings	4	2,698,801	3,856,567
<b>TOTAL CURRENT LIABILITIES</b>		<u>2,758,454</u>	<u>4,332,572</u>
<b>TOTAL LIABILITIES</b>		<u>2,758,454</u>	<u>4,332,572</u>
<b>NET ASSETS</b>		<u>8,811,471</u>	<u>7,842,504</u>
<b>EQUITY</b>			
Retained Earnings		8,811,471	7,842,504
<b>TOTAL EQUITY</b>		<u>8,811,471</u>	<u>7,842,504</u>

FRANKSTON R.S.L. SUB-BRANCH  
BUILDING PATRIOTIC FUND ABN 69 737 849 266  
STATEMENT OF CASH FLOWS  
FOR THE YEAR ENDED 31 DECEMBER 2017

	NOTE	2017 \$	2016 \$
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>			
Receipts from Operations		1,764,702	1,682,588
Payments to Suppliers		( 544,154 )	( 94,940 )
Borrowing Costs		( 50,637 )	( 91,495 )
Interest Received		399	900
<b>NET CASH FLOWS FROM OPERATING ACTIVITIES</b>	7(b)	<u>1,170,310</u>	<u>1,497,053</u>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>			
Payments for Building, Ground Improvements and Plant		( 192,833 )	( 1,218,857 )
<b>NET CASH FLOWS FROM INVESTING ACTIVITIES</b>		<u>( 192,833 )</u>	<u>( 1,218,857 )</u>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>			
Proceeds from / (Repayment of) Borrowings		( 1,155,773 )	( 300,012 )
Proceeds from / (Repayment of) Borrowings		( 1,993 )	( 13,902 )
<b>NET CASH FLOWS FROM FINANCING ACTIVITIES</b>		<u>( 1,157,766 )</u>	<u>( 313,914 )</u>
Net Increase / (Decrease) in Cash Held		( 180,289 )	( 35,718 )
Cash at Beginning		678,349	714,067
<b>CASH AT YEAR END</b>	7(a)	<u>498,060</u>	<u>678,349</u>

# FINANCIAL REPORT

FRANKSTON R.S.L. SUB-BRANCH  
AS AGENT FOR RSL GENERAL APPEALS P F 886  
STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME  
FOR THE YEAR ENDED 31 DECEMBER 2017

	NOTE	2017 \$	2016 \$
<b>CONTINUING OPERATIONS INCOME</b>			
Donations - General		5,071	25,053
Interest Received		40	151
ANZAC Day Appeal		30,617	36,386
Remembrance Day Poppy Appeal		22,147	24,209
YVC - Rent Rec'd ANZAC House		20,581	20,581
Miscellaneous Income		54,186	24,469
<b>TOTAL INCOME</b>		<u>132,642</u>	<u>130,849</u>
<b>EXPENDITURE</b>			
R.S.L. General Appeals Expenditure	2	<u>138,531</u>	<u>147,333</u>
<b>TOTAL EXPENDITURE</b>		<u>138,531</u>	<u>147,333</u>
<b>PROFIT / (LOSS) FROM CONTINUING OPERATIONS BEFORE INCOME TAX</b>		( 5,889)	( 16,484)
Income Tax Expense		-	-
<b>PROFIT / (LOSS) FROM CONTINUING OPERATIONS AFTER INCOME TAX</b>		<u>( 5,889)</u>	<u>( 16,484)</u>
<b>OTHER COMPREHENSIVE INCOME</b>			
Items that may be reclassified subsequently to profit or loss		-	-
Items that will not be reclassified subsequently to profit or loss		-	-
<b>TOTAL COMPREHENSIVE INCOME</b>		<u>( 5,889)</u>	<u>( 16,484)</u>

# OUR COMMUNITY

*- together we can*

We of the Frankston RSL, continue to strengthen our community relationships through our financial support, volunteering and creating long term benefits. Examples of what we continue to do are listed below.

## WALLARA - SENSING OF THE SEASONS

Throughout 2017, the Frankston RSL proudly supported three 'Sensing of the Seasons' at Wallara, Sages Cottage Farm. The lunches brought clients and friends from the local communities, together for 'home-made' feasts.

Our Executive Chef Nathan Tracy, as well as other staff members, assisted Wallara clients in preparing and serving 3 course lunches and desserts. They also assisted the clients with setting the tables and serving the food.

Events such as these assist Wallara's clients in growing their confidence and they really love being a part of the community.

## CONNECTING 2 AUSTRALIA

Frankston RSL hosted their eighth Connecting2Australia Christmas lunch in 2017. The long time partnership with this organisation has built many friendships and much fun was had on the day.

With over 50 clients, affiliated staff and volunteers in attendance, they enjoyed a traditional Christmas lunch with all the trimmings. Our resident Santa (aka Terry) made his special appearance, generating more smiles and laughter.

Our partnership with Connecting2Australia extends to their grounds and maintenance team, who we have employed now for over eight years to maintain the grounds of the club. Their attendance ensures our members and guests can enjoy pleasant looking gardens and outdoor areas.





*We make a living by what we get,  
but we make a life by what we give.*

#### FRANKSTON NETBALL, YCW/KARINGAL FOOTBALL & BASKETBALL ANZAC DAY SERVICES

In conjunction with the Frankston RSL, these three fantastic community partners of ours, are all conducting special services to help make all their participants aware of the importance of ANZAC Day.

On Saturday 22 April, the inaugural ANZAC round was conducted at the Jubilee Park Netball Centre. After a wonderful service conducted by President, Kevin Hillier OAM, 90 ANZAC medals were awarded to players showing the spirit of the ANZACs.

In perfect weather conditions, YCW and Karingal Football clubs fought a great battle until YCW took control in the last quarter to claim the Berenger/Watts ANZAC Cup by 43 points. Prior to the game our Secretary, Brent Clyne conducted the service, which was well received by the teams and supporters.

Frankston Blues and Dandenong Basketball teams played their traditional ANZAC game on the Monday night in front of a sell out crowd. President, Kevin Hillier OAM conducted a service, between the women's and men's games, adding to a great atmosphere, which unfortunately resulted in both Frankston sides losing close games.



# WELFARE

2017 was another busy year for our Welfare and Visitations Team with continuing strong demand for our services across all areas.

In addition to our 'normal services', a few more challenges presented in 2017 which included:

- Strong demand for our seamlessly never-ending stocks of mobility aids with requests from across the RSL network and Vasey RSL Care (RSL Park). Advocate Tony Grice was hard at work with the small traditional Sub-Branch at Fish Creek being one of our best customers as they support an unusually high number of our 'younger vets' seeking peace in this not often thought of part of Victoria.
- The year started off with our annual Australia Day BBQ at RSL Park and all enjoyed the food and companionship with our donation in support of a new PA system for all residents benefit.
- Our Age Strong groups, always well attended, saw a change in service providers late in the year and not even a hiccup with us now utilising the services of PARC, (the Frankston Aquatic Centre and Gym). With demand increasing we are looking into expanding our offer in 2018.
- Like so many things in our life, change is inevitable and May saw two of ours upgrading their Welfare qualifications under the new Accredited ADTP. This is also affecting all Pension Officers as legislation tightens up for our younger veterans. We acknowledge and thank our two RSL Compensation Advocates Bruce Turner and Bruce Dunlop for their invaluable support in this rather complex area.
- The traditional DVA Veterans' Health Week was another successful event thanks to the Committee and Veteran Centre Coordinator Kerry Millman. The turn out was spread well across the age bracket with HMAS Cerberus, Vasey RSL Park and Frankston members enjoying a fun packed and informative day. Commencing with warm up exercises, then over the road to the AMF Bowls, back to the RSL for 'specially prepared healthy lunch', followed by our motivational guest speaker. All in all, we well and truly met the DVA criteria of 'Exercise and Nutrition' being their theme for 2017.



- In October, we joined with the Seaford RSL for a Prostrate Awareness Breakfast and a 'blokes only' event with guest speaker presenting. We were pleased with the attendance for this mostly overlooked condition.

- As we started the wind down to Christmas, many of ours enjoyed President Kevin's luncheon invitation in December for a Frankston first with so many diverse groups attending as one. Advocate Tony Grice (and Volunteer of the Year) was not let to enjoy his lunch, as once again duty called, and Santa Tony made a grand entrance with gifts for all.

- But as it happened in 2016, the local Guides where after a Santa, so Tony all dressed up rode his 'Yellow Reindeer' to their party.

- On a more sobering side, ours reflected on and increasing number of younger vets seeking assistance, theirs in the most are not simple but extremely complex cases with family concerns being a prime issue.



2017 welfare statistics:

**27,607**

total number of volunteer hours  
(which equates to over \$960,000)

**3,745**

visitations  
(between Seaford and Somerville)

**607**

complimentary lunches  
(with the favourites being  
roast & fish 'n' chips)

**450**

RSL Christmas  
parcels sent

**50+**

coffee and a chat sessions  
conducted for veterans

**47**

RSL Funerals  
conducted

**35**

mobility aids distributed  
(worth a total of \$18,925)

...plus assisted a  
significant number of  
Veterans with DVA  
matters and emergency  
accommodation and  
utility accounts.

“Small  
acts  
transform  
the  
world”

# 'COMING HOME'

To so many, the word Welfare has so many interpretations or meanings, and what started with the RSL in 1916 has both changed and also remained.

Born in a time of conflict with so many casualties, and wounds both visible and many more invisible, your RSL continues to support its core roles of Welfare and Commemoration, known to many as simply 'the RSL ethos'.

Commemoration is clear to most with our facilitating ANZAC and Remembrance Days, but what about the other 363 days of the year? Our welfare support to those who served is still as strong today as it was 102 years ago, but in a more complex and demanding environment, as now the ADF is a career, not simply a call to arms when conflicts were evident.

Whether it is the desire to serve our Country, a career change, looking for adventure and travel or a trade qualification, the ADF certainly has a raft of options on offer however like the Australian civilian workforce all things come with both opportunities and challenges.



*Image courtesy of Defence Digital Media*

Frankston is no different now with so many of our World War 2 and Korean veterans well into their nineties and 'moving on', their shoes are now being filled by those who served during the Vietnam conflict and most around 70 years old. Like those who came before them, many of ours have and are still finding issues as a result of their service, so as with all things both the demand of our offering is continually evolving to meet needs.

The media are fond of the word 'Heroes', but for most they were simply doing their job albeit in a different place and time but for so many service comes at a cost. Post-Vietnam we saw what is known as 'the long peace', then came along the current raft of conflicts - Timor, Iraq and of course Afghanistan and more not so well known.

Military life is like no other, with the following usually supplied, good pay, free clothing, food, daily tasks, medical and dental cover, Defence Bank, promotions, travel opportunities, superannuation and on it goes. But what happens when the decision is made (and sometimes not by the individual) to 'transition' or simply have a career change. Many do this with out an issue, but for the increasing numbers we are now seeing, change is not easy and that invisible 'backpack' is carried by so many. This is when, but often too late, the RSL gets a call. The current case load on your welfare volunteers is now extremely complex and challenging along with a whole new set of 'legislation' that governs their entitlements.

In the ADF so many things were covered, however civilian life for many is hard to adjust to. Now, usually with a family, the search for a new job, financial and medical concerns, this sometimes is just too hard to cope with. Whilst there are many support groups, most are activity based, and when it comes down to financial support, the RSL is the key provider. We provide assistance in navigating the complex new laws, dealing with Defence and DVA and even Centrelink. Usually along with this is the Welfare assistance, now just a tad more than a food voucher, tank of fuel or a free lunch. The demand is growing with RSL support to ours in 2017 well over the 2-million-dollar mark. So, when you buy an ANZAC Badge or Poppy rest assure that yours will be both appreciated and used for those in need.

# VIETNAM VETERANS

After a very busy 2016, 2017 was a much quieter year, but I believe and from all reports a very successful year. The committee has worked well together for the benefit of all veterans and their families.

Our Vietnam Veterans Day Service at the Frankston Cenotaph was reported by members of the general public as one of the best services they had attended at the Cenotaph. So much so that the Federal Member for Dunkley, the Honourable Mr Chris Crewther MP, gave us a mention in Federal Parliament on the effort the Sub-Branch had put in to make the day a success. This followed on from a great attendance from Sub-Branch members at the ANZAC Day services at Frankston and in the city.

The Australian / Vietnamese Community's invite to the Dedication of their Memorial to those Australians who gave their lives in Vietnam, was an enjoyable day for our members that took up the invite.

The Activities Officer had a very busy year with outings almost every month, plus a couple of trips away. I thank her and her offsidiers for their hard work. Glen Cromie was well attended with the Sub-Branch organiser having some interesting changes in mind for next year.

The Treasurer has worked hard to keep the books in order with a very successful fundraising year. As our treasurer Penny Gul will not be standing again this year, I wish to take this opportunity on behalf of the Committee and the members, to thank her for her many years of service to the Sub-Branch.

Memorabilia sales were down this year, for our local area and around the whole of Australia. We believe this is due mainly to the high cost of living. The Memorabilia Officer Adam Gul will also not stand again this year and we thank him for his many years of service.



Members who attend the Coffee Group have continued to enjoy the coffee and conversation this year, with numbers attending growing.

2018 should be a busy year with Coral / Balmoral 50<sup>th</sup> Anniversary Remembrances Services to be held around Australia, in Victoria and Frankston. Dates and services at state level are still to be finalised.

What better way to end a year than to have our Secretary named as the Frankston City Citizen of the Year, We congratulate her on this honour.



I wish to thank the Frankston RSL for their support throughout the year as well as all of the members of the committee that have worked with me this year. I wish those not standing again well for the future and safe travelling. Thank you to all the members that assisted with fundraising, we would not survive financially were it not for you. Finally thank you to all the members that have attended meetings throughout the year, we would not have a Sub-Branch without you.

Kelvin Park.

# WOMEN'S AUXILIARY

We started the year with our Friday night raffles which seem to be becoming more popular each week.

Our AGM was held in March, with executive and committee unchanged. We hosted the Mornington Peninsula Area meeting, in March, with our State President Yvonne Dent, State Secretary Lynese Goldie and members from Cranbourne, Hastings, Dromana, Rosebud and Rye. Kevin Hillier OAM and Brent Clyne were in attendance, and Kevin presented Dot Gillard with her Auxiliary Life Membership and badge. Congratulations to Dot.

It was then time for our Easter raffle, which went off well, with two very happy winners. Our Mother's Day raffle was also a success, with all these monies going to Welfare.

May, came and I felt very proud and honoured to be amongst the final six nominations for Volunteer of the Year. Well done to all other nominees and to Tony Grice for being the winner. In May, we also held a sausage sizzle at Bunnings, making a grand profit of \$1,700.

July our members enjoyed a luncheon with Pavarotti meets the Big O concert at the Frankston RSL. We held a Postie fashion parade in the Veterans centre with a lovely afternoon tea, and our ladies and visitors bought some of the latest fashions. We also attended the RACV and Police and Senior Citizen register, who educated us on safety in the home and on the roads.

August we travelled to Dandenong for Women's council 2-day conference, which was a great way to catch up with our sister Auxiliaries from all parts of Melbourne. September we travelled to Melbourne by coach, then onto a ferry to Williamstown where we were able to shop and enjoy a fish and chip lunch.

At the conclusion of our meeting in October, we had a jewellery party, with the ladies purchasing a few early Christmas presents. It was then time to shop for our Christmas hampers, which were an enormous success this year.

We packed 26 care packages to our troops overseas with goodies donated and also bought by the Auxiliary. Each contained a letter from the Grade 5 students from Kingsley Park Primary School.

We all enjoyed our Christmas party in the first week of December. It was a great day with all the trimmings.

January 2018 arrived, and with the help of Brent Clyne, we sent nine students from Wallaroo Primary school to Portsea Camp. The Portsea camp is a week-long camp for disadvantaged, special needs and rurally isolated 9-12 year old children.

Kaye Ruitenbeek.

## DONATIONS FOR 2017

Welfare Maintenance \$2,500

Women's Council \$1,000

Women's Council PTSD Fund \$1,000

Vietnam Veterans \$500

Christmas parcels \$1,000

Portsea camp \$3,000



# SPORTING CLUBS

Membership of the Frankston RSL sporting clubs continues to grow, as does their comradery and successful competition results.



## GOLF

The Golf Section has had a very successful 2017 season, playing 15 rounds with an average of 34 players. This included a weekend away to Tocumwal where a mixed field played two rounds to determine a Men's and Women's champion. The titles were taken out by Peter Gilligan and Karen Hinkley, both playing consistent golf over the two rounds. The grade championship was played during the year over a number of rounds, with the worthy winners being Jason Ramsden (A Grade), Gary McCall (B Grade), Eric King (C-Grade) and Fiona Brown (D Grade).

This year saw a change to the section committee following the resignation of several longstanding key position holders. We would all like to take this opportunity to thank Dave Dawson, Tony Shead, Lesley Shead and Brian Hill for their years of service and dedication to the golf section.

The current committee is Gary McCall (President), Rick Nelson (Secretary), Bev Cato (Treasurer), Ian Reichman (Captain), Rob Witting (Handicapper) and General Committee of Sue McCall, Jack Hodge, Peter Easton and Terry Underwood.

Our 2018 season has just commenced, and we have an exciting line-up of games scheduled around the peninsula. We are happy to welcome new players of any ability level. If you would like any information about the next game please contact Rick Nelson on 0419 541 437 or [rick@psdpl.com.au](mailto:rick@psdpl.com.au).



## PIPES & DRUMS

2017 has been a year of continuing to build the band. It is exciting that our juvenile members are now an integral part, as these players are the future and we can proudly say that we are developing and mentoring these players to carry on the art of piping and drumming.

We played at our usual high profile events:

- ANZAC Day: a very full day starting off with the Dawn Service at Frankston at the new memorial, travelling to Chelsea for the Longbeach RSL Parade then then back to Frankston for the Parade
- The Australia Day Balnarring Picnic Races
- The Pier to Perignon swimming race (Sorrento pier to Portsea pier)
- the Remembrance Day service at Frankston
- Burns night at the Cranbourne Masonic Lodge

Our participation and commitment to competitions continues as we believe, and experience shows, that this provides the motivation to improve our standard of both play and appearance. 2017 was the first year of a healthy competition for many, and 2018 is looking to be a good year.

Our fundraising continues on the solid base of our members' on-going efforts. We are most grateful for the support we receive from the Frankston RSL Sub-Branch which is the foundation we build upon. We also appreciate the moral support and encouragement we receive from across the RSL membership. The assistance we receive from the staff at the RSL, so willingly given, is also very greatly appreciated.



## BILLIARDS & SNOOKER

2017 was a wonderful year for The Frankston RSL Billiards and Snooker section. Membership numbers were strong. Participation in pennant competitions was excellent across both billiards and snooker disciplines.

At the AGM, Ron Stecum was presented with Life Membership for his many years of service to the Billiards and Snooker section. Ron was also a Past President of the VBSA and chief examiner for referees. He has given a lot of time and energy to the sport he loves.



The show piece event Frankston Masters Invitational Snooker tournament was a great success. An enthusiastic audience was treated to some fine snooker entertainment. The event was won for the first time by James Mifsud. James was the number 7 ranked player in Australia. Special thanks to Alcocks Billiard Table Manufacturers and the Frankston RSL for their generous sponsorship. We recognise the efforts of tournament director Mark Dunn and his helpers, for presenting such a professional tournament.

One of our snooker teams won our very first VBSA pennant when the C Willis title. Congratulations to Phil Roost and his team.

Frankston RSL Metropolitan Snooker team was lead by Bill Lindsay had a great season without reaching the finals.

Thursday RSL snooker teams were competitive, but neither of the teams were able to win a pennant flag.

VBSA Billiards team captained by Ian Gilbee failed to make the finals.

Thursday RSL Billiards team the Frankston Eagles, skippered by John Walters, won their way into the grand final, but were beaten by the Cheltenham club in a close contest.

Ian Gilbee conducted free Billiards clinics this year and players who attended have benefited greatly.

## INDOOR BOWLS

Another very successful season both with social and pennant. Frankston RSL were Southern Division minors runners up. The Southern Division singles competition was won by our own Chris Cook and in the pairs Lisa and Chris reached the semi finals. The pennant team also finished runners up in summer competition.

We had three functions during the year starting with a barbeque in April, a trip to Talangi for lunch at the Talangi Tavern and a visit to The Chocolatier, and finally our Christmas lunch at Benitos.

# SPORTING CLUBS

## DARTS

The Darts Section had another great year, with the following results:

### CLUB DRAWN DOUBLES

Winners: Kevin Frost / Luke Powell

Runners Up: Robin Sherriffs / Paul Flannery

### CLUB SINGLES

Winner: Also Lascala

Runner Up: Paul Flannery

### JIMMY MCGUINTY GRADED DOUBLES

Winners: Paul Flannery / Terry Landrigan

Runners Up: Aldo Lascala / Luke Powell

Our annual Rosebud challenge was held in March and congratulations to Frankston RSL for winning again.

Mary McGinty was accepted as a life member.

## DONATIONS FOR 2017

Young Veterans \$100

Interdominion \$100

Frankston RSL Teams \$1,350

Very Special Kids \$50

Members Pizza Night



SECTION	PRESIDENT	VICE PRESIDENT	SECRETARY	TREASURER
BILLIARDS & SNOOKER	John van Zanden	N/A	Michael Poda	Mark Dunn
DARTS	Leoni Sherriffs	Robin Sherriffs	Mary McGinty (Assistant Jeanette Frost)	Mary McGinty
GOLF	Gary McCall	N/A	Rick Nelson	Bev Cato
PIPES & DRUMS	Janene Hall	N/A	Richard Harris	Mardi Sinclair
INDOOR BOWLS	Alan Howden	N/A	David Anderson	Janice Unwin

## VALES 2017

RONALD BECKER	JOHN DENNISS	JOHN LAMBERT	MARGOT SHEARER
MERVYN BOX	PIERRE DOUSSET	LESLIE LEE	WILLIAM SMITH
JAMES BROWN	GEORGE EMERSON	WILLIAM LIVINGSTONE	HAROLD SPALDING
WALTER BUCKLEY	JOHN FLYGER	JAMES MCCOY OAM	RICHARD SPRINGALL
DOUGLAS CHARMAN	EARLE FORDHAM	JAMES MCNEILLY	JOHN STANTON
STEPHEN CLARE	LESLIE GARDNER	PATRICK MCMAHON	JOYCE STEVENS
PETER COOK	HUGH GULLIVER	BILL PETRY	LEONARD STREETS OAM
ROSEMARY DAY	ERIC JOHNSTONE	ROBERT REDSTON	WILLIAM THOMPSON
STANLEY DAY	KELVYN KELLY	ALFRED ROWE	DON WEBB

## FRANKSTON RSL LIFE MEMBERS

J F AKEROYD AM	T L DICKMAN	P M LOUREY	F A SEWELL
F ANDERSON	DH FOWLER	S C LOVELL	A SHOUT
J W ARNEY	A C GARDINER	R W F MCCARTHY	J SLATTERY
E BARRETT	H R GILHAM	C A MCKENZIE	J SMITH
K BETTLES	E J GOLDSMITH	R H MCLELLAND	L W STREETS OAM
P A BRISCOE	B HICKMAN	R MORRISON	L V SWANSON
R G BROWN	A F HOLMES	A C MURPHY	C L THURKLE
H CAMERON	A M HORSBURGH OAM	D F NICOLL	G M WALKER
F C CAREY	E M HUGHES	D A PATTERSON	S U WALKER
F CLAYTON	W G INDIAN	A PAXINO	R W WHEELER OAM
A COLE	B JOHNS	E C PEARCE	A WHITWORTH
REV V COLLINS OAM	A JOHNSON	J L PRATT	
B CLYNE	P R KENNEDY	S PRENDERGAST	
J P DEIGHTON AM MC	W LESLIE	W R PULLING	

## ORGANISATIONS THAT MEET AT FRANKSTON RSL

VIETNAM VETERANS ASSOCIATION	LEGACY
WAR WIDOWS AND WIDOWED MOTHERS	WOMEN'S AUXILIARY
TPI	WAR WIDOWS' GUILD
PARTNERS OF VETERANS	PENINSULA EX-SERVICE WOMEN
LEGACY WIDOWS	



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[reception@frankstonrsl.com.au](mailto:reception@frankstonrsl.com.au)

[www.facebook.com/FrankstonRSL](http://www.facebook.com/FrankstonRSL)

### **Young Veterans Centre**

1/18-28 Skye Rd Frankston Vic 3199

(03) 9783 4151

[www.frankstonrsl.com.au/welfare-yvc-centre](http://www.frankstonrsl.com.au/welfare-yvc-centre)

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[www.facebook.com/FrankstonYVC](http://www.facebook.com/FrankstonYVC)